



WATERLINES

Summer 2014

in the **COMMUNITY**

Yorba Linda Water District is dedicated to the community we serve. As part of our commitment to community partnership, YLWD has donated more than 50,000 bottles of water to local functions over the past year. In addition to helping to keep our local athletes hydrated, YLWD was there round the clock at this year's Yorba Linda Relay for Life and once again at the finish line at this year's *I Cure Melanoma 5K*, where they raised thousands of dollars to help fight melanoma cancer.

"Placentia Pony Baseball"



"Relay for Life"



"I Cure Melanoma 5K"





WATERLINES



Understanding Your Water Bill

Most of us go to the faucet for a glass of water and don't think a thing about it, like how it got there or what it cost for the glass of water. The only time we really give it much thought at all is when we receive our monthly "water bill."

If I asked you how much you pay for water each month, what would you tell me? About \$85? Did you know the average customer in Yorba Linda pays only \$16 or \$17 a month for all the water they use inside their home? Water service is perhaps the greatest bargain in your home month after month. You cook with it. You drink it. You bathe your kids in it. You do loads (and loads!) of laundry with it. It doesn't run out, and I don't have to run to the store to get it. It makes my life simple, all month long, for only \$16.

It's easy for us to forget water is such a great bargain, because our "water bill" runs higher than that every month. That's because the YLWD statement you receive has other services that make your life convenient and easier.

As August bills begin arriving with July's consumption, you may notice a small increase. This increase, beginning July 1st, reflects the third year of a three-year rate increase on the Monthly Service Charge. The Monthly Service Charge is independent of how much water is used and reflects the cost to the Yorba Linda Water District (YLWD) for providing water service to customers. This cost includes operations and maintenance as well as repair, rehabilitation and replacement of the water system, along with increases in power and imported water supply costs.

In 2007, the YLWD Board of Directors approved a long-term Capital Improvement Plan (CIP) with a goal of being able to deliver less expensive groundwater to our entire service area. This would provide flexibility to switch between groundwater and the more expensive imported water, maximize the use of lower-cost groundwater, and add facilities to be able to deliver either source of water to all areas of the District now and in the future. More than 93% of YLWD customers will pay \$2 or less per month as a reflection of this increase.

Still though, YLWD rates remain among the lowest in the region.

Understanding your water bill is key to understanding and appreciating the value of water service delivered right to your faucet. Would you want to live without it...even if it meant getting out of doing laundry?

YLWD RATES BY COMPARISON

Agency	Rate	Fixed Charge	Average Monthly Bill
East Orange CWD (Orange/Tustin Area)	\$2.40/ccf	\$54.25	\$121.00
Mesa Water District (Costa Mesa Area)	\$3.15/ccf	\$25.00	\$103.75
Serrano Water District (Villa Park Area)	\$3.01/ccf	\$32.31	\$107.56
South Coast Water District (Laguna Beach Area)	Tiered	\$42.69	\$159.25
Golden State Water Company (Placentia)	Tiered	\$40.40	\$130.20
Yorba Linda Water District (Beginning July 1)	\$2.70/ccf	\$16.77	\$84.27

STEVE CONKLIN

Acting General Manager

Think twice about **CONSERVATION** this **SUMMER SAVE** Water & Energy



When you think about conservation this summer, think twice — save both water and energy. Summer is the peak time for water and energy use in California, but few people are aware of the connection between the two.

We all know it takes energy to run your air conditioner and other home appliances, but not everyone realizes it takes energy to deliver water to your home. In fact, more than 19 percent of energy used in California goes to water-related activities. Whether it's treating, pumping and conveying water to your home, heating the water for your shower and appliances, or treating the wastewater that leaves your home, each of these require energy.

High water use at peak times during the summer means additional energy demand. With energy prices at their highest during peak hours, it costs more to pump and deliver water to your home during peak times — which means higher energy costs for water agencies, and higher water and energy bills for you.

YLWD customers can help manage peak energy and water demands by using clothes washers and dishwashers in the evening instead of the middle of the day. Watering your landscape in the early morning or late evening keeps the water from evaporating quickly and avoids using water during peak times.



Can you tell the difference?

YLWD has partnered with the City of Placentia to replace grass located on center medians with artificial turf. These median islands are located on Yorba Linda Boulevard between McCormack Lane and Linda Vista Street.

In addition to saving water and money, installing artificial turf eliminates the need for harmful pesticides and fertilizers, helps to reduce noxious emissions from lawnmowers, and eliminates green waste disposal.

It looks good too. In fact, you may not even notice the difference. Go to our website to check out a time-lapse video of the before and after.





**Yorba Linda
Water District**

*Independent, Trusted and Reliable
Service for more than 100 Years*

1717 E. Miraloma Ave., Placentia, CA 92870
(714) 701-3000 | www.YLWD.com

GET CA\$H FOR YOUR LAWN!

Receive \$2.00 for every sq. foot of living grass you
replace with California Friendly landscapes!



Full rebate program details:
www.mwdoc.com/rebates



**Yorba Linda
Water District**

Are you interested in replacing your lawn with landscaping that frees up your time while using much less water? You can apply to receive a rebate of up to \$2.00 per square foot for lawn removal through the Turf Removal Program. YLWD and our regional water suppliers have partnered to offer rebates for replacing water-thirsty grass with a variety of water-saving landscapes. To qualify, a minimum of 250 square feet of lawn must be removed. For more details visit www.mwdoc.com/rebates.

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WE WELCOME YOUR COMMENTS!

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OUR MISSION

Yorba Linda Water District will provide reliable, high quality water and sewer services in an environmentally responsible manner, while maintaining an economical cost and unparalleled customer service to our community.

OUR VISION

Yorba Linda Water District will become the leading, innovative and efficient source for high quality reliable services.